


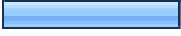
1. Are you a Portsmouth resident?

		Response Percent	Response Count
Yes - Full time		98.4%	481
Yes - Less than six months a year		0.8%	4
No		0.8%	4
answered question			489
skipped question			0

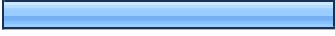

2. The current Portsmouth system for trash/waste disposal is a Town operated transfer facility where residents are allowed to dispose of their trash and recyclables for an annual fee. An alternative is to hire a trash removal contractor to pick up your trash. Which method do you use?

		Response Percent	Response Count
Transfer station		83.6%	397
Private contractor		15.4%	73
Neither		1.1%	5
		other (please specify)	30
answered question			475
skipped question			14





3. Are you satisfied with the current trash/waste disposal options in town?

		Response Percent	Response Count
Yes		73.6%	357
No		26.4%	128
		Comments	126
		answered question	485
		skipped question	4



4. Revenues for the sale of annual transfer station stickers in Portsmouth at \$125 per household do not cover the costs of operating the station. These stickers should cost about \$155 per year to cover operating expenses. Should the costs of the annual sticker go up to balance the costs of operating the transfer station?

		Response Percent	Response Count
Yes		49.9%	238
No		50.1%	239
		Comments	175
		answered question	477
		skipped question	12



5. An overhaul of each of the two Transfer Station “pits” is overdue. The costs to overhaul one pit to current standards will be approximately \$150,000. This can be funded by adding \$7 to the sticker price over five years or by a one-time extra transfer station fee of about \$35. Which method would you prefer?

		Response Percent	Response Count
Sticker increase of \$7 for five years		31.8%	150
One time \$35 fee		36.1%	170
Use other Town funds for the overhauls		24.8%	117
Postpone the overhauls		7.2%	34
		Comments	102
		answered question	471
		skipped question	18




6. One of the reasons that the per household transfer station sticker price is so high is that not all households in Portsmouth purchase stickers. With 7005 households in Portsmouth, only 4271 \$125 stickers were sold last year. While some may be using private contractors for waste removal, it is estimated that about 900 households in Portsmouth have no waste removal contract and did not purchase stickers. Should all households that cannot prove that they have a private waste removal contractor be required to purchase Town transfer station stickers?

		Response Percent	Response Count
Yes		49.9%	237
No		50.1%	238
		Comments	159
		answered question	475
		skipped question	14



7. The Town could save money by simply getting out of the trash/waste disposal business altogether, closing down the transfer station, requiring town residents find their own trash removal contractors. Assuming that curbside private trash removal currently costs about \$420 to \$500 per year per household, would you agree with this alternative?

		Response Percent	Response Count
Yes		8.9%	42
No		91.1%	431
		Comments	146
		answered question	473
		skipped question	16





8. Some municipalities restrict the disposal of electronics, TVs, and other recyclable hazardous waste to a few dates/times a year. The Portsmouth transfer station has separate containers for such waste available all the time. How would you rate the system disposing of recyclable hazardous waste for at the transfer station?

		Response Percent	Response Count
Excellent		61.3%	280
Good		34.4%	157
Poor		4.4%	20
		Comments	91
		answered question	457
		skipped question	32


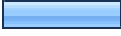

9. Do you use the transfer station?

		Response Percent	Response Count
Yes		87.3%	419
No (Skip to question 13)		12.7%	61
answered question			480
skipped question			9





10. If you use the transfer station, how much time does it usually take you to complete your drive through?

		Response Percent	Response Count
5 minutes or less		25.4%	107
10 minutes or less		49.8%	210
15 minutes or less		18.7%	79
over 15 minutes		6.2%	26
Comments			75
answered question			422
skipped question			67





11. What days/times do you usually use the transfer station?

		Response Percent	Response Count
Weekdays before 4 PM		57.3%	235
Weekdays after 4 PM		17.3%	71
Saturdays		25.4%	104
	other (please specify)		60
	answered question		410
	skipped question		79





12. Overall, how would you rate the management and operation of the transfer station?

		Response Percent	Response Count
Excellent		26.5%	112
Very Good		40.4%	171
Good		24.8%	105
Poor		8.3%	35
	other (please specify)		76
	answered question		423
	skipped question		66



13. The Transfer Station is currently open on Monday, Friday and Saturday from 7:30AM - 4PM and Tuesday and Thursday from 7:30 AM to 7PM. It is closed on Wednesday and Sunday. One way to save money and keep transfer station fees from rising is to cut back the hours that the transfer station is open. Which of the following options would you prefer?

		Response Percent	Response Count
a. Close transfer station at 4 PM each day (no late days).		14.2%	63
b. Close transfer station for one additional day per week.		16.4%	73
c. Option b. above but keep late opening days.		40.3%	179
d. None. Keep current hours.		31.8%	141
		other (please specify)	96
		answered question	444
		skipped question	45



14. Another way to save money is to put limits on the quantity and kinds of trash being brought to the transfer station. Not allowing household construction and demolition debris could save \$30,000 per year, as an example. Which of the following options would you prefer?

		Response Percent	Response Count
a. No longer allow household construction and demolition debris.		20.5%	93
b. Having a six bag per vehicle limit for each transfer station visit.		14.1%	64
c. Both options a. and b above.		11.5%	52
d. None of the above. Keep the current policies.		54.0%	245
	other (please specify)		129
	answered question		454
	skipped question		35

15. One system that is being considered in Portsmouth is a pay-per-bag program where only paid-for bags could be disposed of at the transfer station. Large bags would cost about \$2.30 each and the sticker fee could be reduced to about \$25. Fees from this program would be used to pay for the operations of the transfer station. Would you support such a program in Portsmouth?

		Response Percent	Response Count
Yes		25.2%	118
No		74.8%	351
	other (please specify)		132
	answered question		469
	skipped question		20

16. Large items such as home appliances, mattress, etc. can currently be dropped off at the transfer station for a per-item fee. Would you support an additional annual fee to provide for curbside pickup of such large items?

		Response Percent	Response Count
Yes		27.7%	130
No		72.3%	339
		other (please specify)	98
		answered question	469
		skipped question	20

17. What other Portsmouth topics would you like to see public surveys on?

		Response Count
		136
		answered question
		136
		skipped question
		353